

How to plan a Tube and DLR journey

- 1 Check your starting and destination stations plus any connections using the symbols. Then refer to the index overleaf for details of access at each station
- 2 Check that you can safely manage the step into the train, which can be as much as 300mm (12 inches). See station index overleaf
- 3 Check your return journey as this may require a different route or use of an alternative station entrance
- 4 Ring Transport for London's 24 hour travel information number 020 7222 1234 before travelling to check the availability of lifts
- 5 If you experience problems with your planned route contact a member of staff at the station who will provide you with an alternative route

Need more help?

- If you are in difficulty, contact a member of staff or use the Help points where available on the stations
- London Underground's Conditions of Carriage changed in September 2004, and place no obligation on customers in wheelchairs to be accompanied. Therefore if you need assistance please ask a member of staff. For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it

24 hour travel information
020 7222 1234

Website
tfl.gov.uk

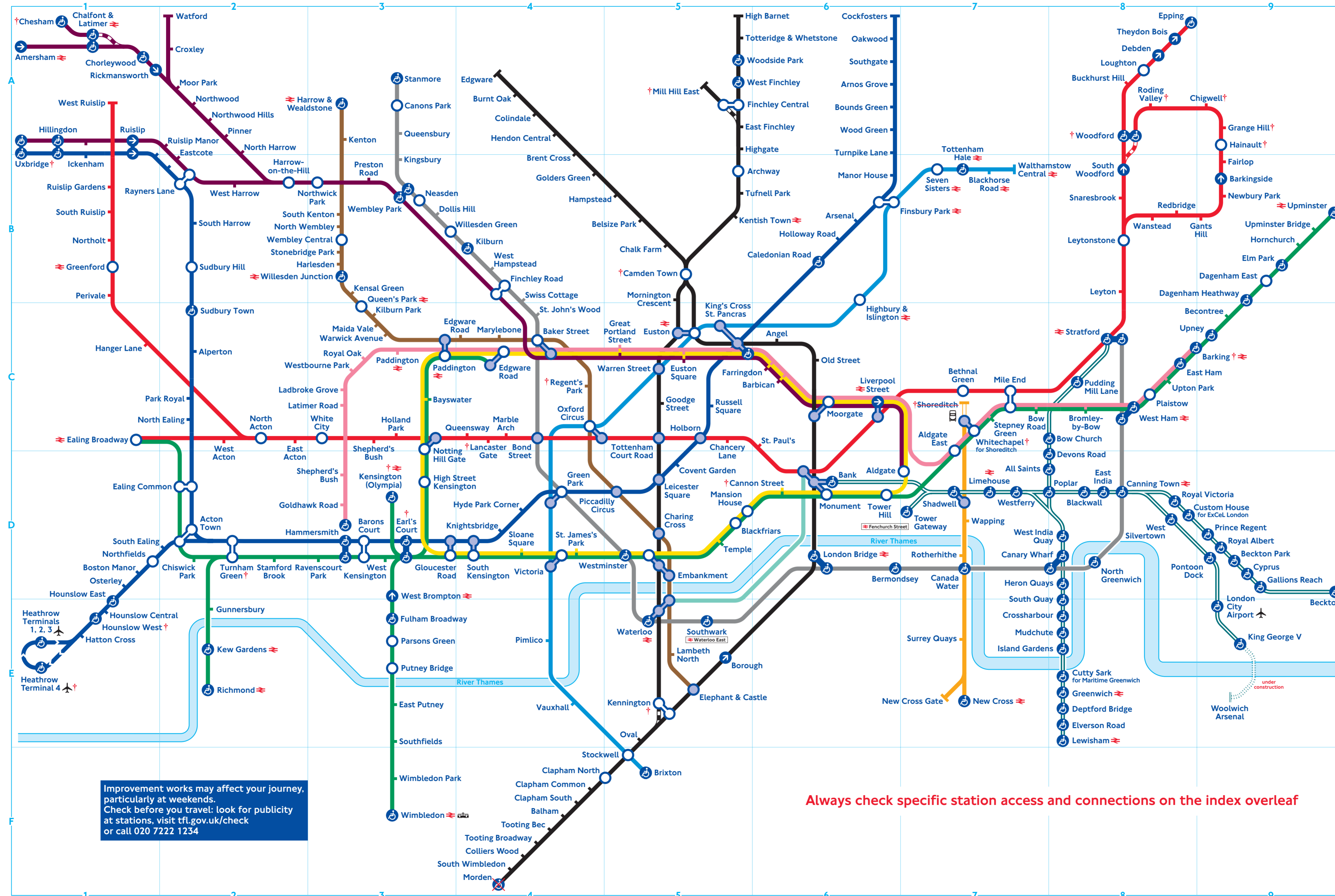
Textphone
020 7918 3015

To get one taxi and two local, licensed minicab numbers text **HOME** to **60835**

Docklands Travel Hotline
020 7918 4000

Tube access guide

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Improvement works may affect your journey, particularly at weekends. Check before you travel: look for publicity at stations, visit tfl.gov.uk/check or call 020 7222 1234

Always check specific station access and connections on the index overleaf

Key to symbols

- A wheelchair symbol means you can use this station without using stairs or escalators from street level to platform
- Access facilities under construction
- An arrow means you can use this station without using stairs or escalators only if you want to catch a train going in the same direction as the arrow is pointing
- An empty blue circle means you might be able to change trains without using stairs or escalators (check overleaf). You will not be able to get in or out of the station without using stairs or escalators
- A filled blue circle means you cannot catch a train or change trains at this station or by these lines without using stairs or escalators
- Accessible National Rail connection
- Accessible airport connection
- Accessible Tramlink connection
- Replacement bus service

Key to lines † Points to remember

- Bakerloo** Special fares apply for printed single and return tickets to and from Harrow & Wealdstone. Regent's Park station is closed. For closure dates see station publicity or use contact details shown.
- Central** No service Woodford - Hainault after 2000 daily from 19 November extended to operate until approximately 2400. Lancaster Gate station is closed. For closure dates see station publicity or use contact details shown.
- Circle** Cannon Street open until 2100 Mondays to Fridays. Open Saturdays 0730 to 1930. Closed Sundays.
- District** Cannon Street open until 2100 Mondays to Fridays. Open Saturdays 0730 to 1930. Closed Sundays. Earl's Court - Kensington (Olympia) 0700 to 2345 Mondays to Saturdays. 0800 to 2345 Sundays.
- East London** Shoreditch station closed. Replacement buses will operate between Shoreditch (Bethnal Green Road) and Whitechapel at the following times: Monday-Friday 0700-1030 and 1530-2050. Saturday - no replacement bus service. Sunday 0700-1500.
- Hammersmith & City** No service Whitechapel - Barking early morning or late evening Mondays to Saturdays or all day Sundays.
- Jubilee**
- Metropolitan** For Chesham change at Chalfont & Latimer on most trains.
- Northern** At off-peak times on Mondays to Fridays all trains (and most trains at weekends) to/from Morden run via the Bank branch. To travel to/from the Charing Cross branch please change at Kennington. On Sundays please change at Kennington. Camden Town is open for interchange and exit only. At Mill Hill East, at off-peak times on Mondays to Fridays please change at Finchley Central for trains to/from central London
- Piccadilly** No service Uxbridge - Rayners Lane in the early mornings. Heathrow Terminal 4 Underground station open Mondays to Saturdays until 2345 only. Sundays open until 2315. Turnham Green is served by Piccadilly line trains early mornings and late evenings. Hounslow West is step-free for wheelchair users only.
- Victoria**
- Waterloo & City** Mondays - Fridays 0615 - 2148. Saturdays 0800 - 1830. Closed Sundays.
- DLR**
- Under construction

All information accurate at time of print.